

Northern Colorado Regional Street Outreach Best Practices

Created by NoCo Outreach Workgroup February, 2026

Trauma Informed Care

We acknowledge that people experience trauma, and so we approach every interaction with empathy, patience, and respect.

We value relationships and understand that rapport is built through trust and follow through.

We recognize that trauma influences behavior and so we seek to remain strengths-based, open-minded, and non-judgmental.

Person Centered

We seek to meet people where they are, both physically and emotionally.

We recognize and respond equitably to each person's unique identity, culture, and need.

We acknowledge and empower individual autonomy.

Promotion of Community Health and Safety

We acknowledge that homelessness impacts the whole of our community.

We support safety and belonging for all people.

We conduct street outreach as a team, maintaining strength in collaboration and diversity.

Housing Focused

We recognize housing supports stability for individuals to address a variety of needs, struggles, and goals.

We are creative problem solvers, knowing the solutions to housing can come in many forms.

We partner with our community's Coordinated Entry System, assessing an individual's self-identified needs to prioritize necessary resources.

Data & Collaboration

We build meaningful connections between people and the services that support their goals.

We honor an individual's story, and protect the confidentiality of the people we serve.

We use data to guide our outreach strategies and improve our impact.